

Setting Up Falcon with Zoom

Falcon is a cloud-hosted virtual encoder that offers broadcast-style caption embedding directly into live streaming video across all commercial video streaming platforms. Follow the below steps to use Falcon with Zoom so you can easily caption your next meeting, conference, or webinar.

Falcon Settings

- 1) Log in to your account at eegcloud.tv.
- 2) Select **Falcon Classic** at eegcloud.tv/dashboard.
- 3) Click **New HTTP Falcon**.
- 4) Select **Zoom** from the **Falcon Settings**.
- 5) In Zoom, copy the meeting URL and paste it into the **Post URL** field to complete this process.

Optional Display Settings

Roll-Up Rows per POST

Some video players can simulate the appearance of roll-up captions by duplicating the number of times a line of caption text appears in a single message. The default setting (one line) is a common choice for most players (lines range from 1-4).

Caption Sync Delay

A value in seconds to delay the captions by. This option is designed to improve synchronization with the video when captions are arriving early. The default setting (0 seconds) is a common choice for most streaming media workflows.

Falcon Settings

Streaming Service Provider
The video streaming service that your captions will be directed to.

YouTube
 Wowza
 Videolinq
 Zoom
 Custom Word-by-Word

POST URL
Also known as *Caption Ingestion URL*. The URL that your streaming service uses to associate your captions with your video stream.

Optional Display Settings

Roll-Up Rows per POST
Some video players can simulate the appearance of roll-up captions by duplicating the number of times a line of caption text appears in a single message. The default setting (one line) is a sensible choice for most players.

Caption Sync Delay
A value in seconds to delay the captions by. This option is designed to improve synchronization with the video when captions are arriving early. The default setting (0 seconds) is a sensible choice for most streaming media workflows.

[Launch](#)



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iCap Settings

- 1) From the **Caption Agency Name** menu, select **EEG Lexi ASR** if using automatic captioning, or the **caption service provider** that will be sending captions to your video stream.
- 2) Create an **iCap Access Code** for your stream. *Provide this code to your captioner or Lexi after setup to grant them access to the stream.*
- 3) In the **How are you sending audio to your captioner?** menu, select either **iCap Webcast Audio** or **Other**. *The iCap Webcast Audio software download and credentials are provided by EEG Support.*
- 4) Enter the **username** to send audio reference to your captioner into the field below.
- 5) Choose **On** or **Off** for the **Auto-generate test captions before captioner starts?** option.
- 6) Click **Launch** to finish this process.

Optional iCap Settings

Additional Caption Agency Name

Enter an additional caption agency name to share your Access Code with. This option can be useful for monitoring purposes.

Share this Falcon Encoder with an Existing iCap Account

If your company has an [iCap Admin](#) account with EEG, you can enter it here to share your Falcon encoder with it. This will allow you to set up more advanced configurations (such as having this Falcon encoder and an EEG hardware iCap encoder on the same Access Code).

For more information on Falcon,
please contact sales@eegent.com.

iCap Settings

Caption Agency Name

The caption service provider that will be sending captions to your video stream. If using Lexi select "EEG Lexi ASR".

Not listed? [Contact support](#).

Access Code

Create an iCap Access Code for your stream. Provide this code to your captioner or Lexi after setup to grant them access to your stream.

How are you sending audio to your captioner?

- iCap Webcast Audio
 Other

The iCap Webcast Audio software download and credentials are provided by EEG Support. Enter the username to send audio reference to your captioner.

Auto-generate test captions before captioner starts?

- Yes No

Optional iCap Settings

Additional Caption Agency Name

Enter an additional caption agency name to share your Access Code with. This option can be useful for monitoring purposes.

Share this Falcon Encoder with an Existing iCap Account

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